Hathway Cable & Datacom Limited

Cable TV Industry & Digitalization



MSOs Role in Successful Digital Implementation

The Multisystem Operator being the consolidator of broadcast channels at its Network Operating Centre and delivery thereof on its Gateway/Network to the LCO/Customer assumes its all-important status in the hierarchy.

- Consolidation of broadcast signals and up gradation of Headends
- Process of digitalization includes Encryption of Signals and maintaining Subscriber Management System (SMS) which provides and generates reports for various interested parties.
- Setting up of 24 x 7 Customer Care Center to ensure better end to end customer services.
- To provide Set Top Boxes and ensure maintenance post installation.
- Interconnect terms with Broadcasters and LCO's.
- Statutory compliance

Digital System

- Digitalization will ensure choice for customers.
- Digitalization will bring transparency.
- Providing content to authorized viewers only.
- Planning for across India digitalization as per policy of TRAI.
- Partial Digitalization has led to the natural move of the MSOs in adopting digital technology.
- Digitalization will help in organizing and consolidating the fragmented cable market which will ensure better Government Revenues.
- Digitalization would generate huge business opportunities considering the big Indian market
- Digitalization move will bring India in line with the international standards.



- Interface between Broadcaster and the customer.
- Interface between the Customer and the LCO
- Nodal agency to provide statutory compliance reports to all Government authoriti including TRAI.
- Responsible for collection and disbursement of revenues to the respective stakeholders Broadcasters, LCOs, etc.
- Responsible for collection of taxes and payment to the Government treasury.

Impact of Digitalization on MSO / Broadcasters / LCOs

- Complete Transparency and Declaration will ensure proper revenue distribution to all parties including Government.
- Digitalization provides choice to customers.
- Digitalization makes it possible to provide Value Added Services and more Channels with the same TV Set.
- Advertising rates can be fairly negotiated with availability of transparent viewership data.
- The LCOs, being the front-end dealer with the customer, face the flak for television blackouts and are also at the receiving end from the broadcasters. Digitalization will eliminate all this.





Thank You